

JOB DESCRIPTION

Job Title	Cleansing Operative		
Service	Regulatory and Operations		
Reporting to	Area Supervisor		
Grade	15		
Evaluation ref:	SCG1303	Job Family ref:	
Role Purpose			
The Cleansing Operative plays a key role in maintaining the cleanliness, safety and overall appearance of Somerset's public spaces, delivering a high-quality street cleansing service across a designated area. The postholder undertakes a range of operational duties including litter picking, sweeping, emptying bins, removing fly tipping and cleaning public facilities, ensuring that the environment is kept to a consistently high standard for residents, businesses and visitors. Working as part of a wider cleansing team, the role contributes to delivering an efficient, customer-focused service with minimal disruption to the public. This includes operating and maintaining vehicles and equipment safely, adhering to health and safety requirements, and accurately reporting work completed and any issues identified. The Cleansing Operative supports the council's commitment to environmental standards and community wellbeing by delivering reliable, effective and responsive frontline services.			
Accountabilities			
Operational Duties			
To carry out street cleansing operations across Somerset. This includes litter picking, hand sweeping, bin emptying, fly tip removal and toilet cleaning, as well as other reasonable duties.			
Customer Service			
To be a member of the street cleansing team, carrying out duties that will enhance and maintain the environment, with little disruption to customers.			
Vehicle use and maintenance			
Drive a non-LGV vehicle and machinery as required in carrying out the above duties. Carry out basic care and maintenance of vehicles and equipment, including checking fluid levels, tyre pressures and wear, bulbs etc. and to maintain vehicles and equipment in a clean and tidy manner. Ensuring the Daily User Check is completed, and any defects found reported to your area supervisor or Operational Management.			

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Reporting

Reporting back to supervision on work completed, and the Health and Safety of those that may be affected by your actions or omissions.

Health and Safety

Take reasonable care of your own health and safety and that of people who may be affected by what you do (or do not do);

Co-operate with your employer on health and safety, and do not interfere with, or misuse, anything provided for your health, safety or welfare.

Follow the training you have received when using any work items your employer has given you.

Tell your employer, supervisor or health & safety representative if you think the work or inadequate precautions are putting anyone's Health & Safety at serious risk.

Machinery and use of tools

Operate all tools and equipment in a safe and appropriate manner in accordance with manufacturers recommended instructions.

Administrative Duties

Maintain accurate and legible records including timesheets, tick sheets, vehicle and machinery defect report forms, pesticide application forms, incident forms etc.

Knowledge / Experience / Skills

	Essential	Desirable
Knowledge		
A basic understanding of street cleansing operations and the importance of maintaining clean, safe public environments.	X	
Awareness of health and safety responsibilities, including safe working practices when operating equipment and working in public spaces.	X	
Knowledge of local environmental standards or waste management practices.		X
Understanding of customer service principles in a public-facing environment.		X
Experience		
Experience of working in a practical, hands-on or physical role requiring reliability and stamina.		X

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Experience of working in a street cleansing, environmental services, or similar operational role.		X
Experience of working as part of a team delivering services in a public setting.		
Qualifications / Registrations / Certifications		
Basic education (e.g. GCSE level or equivalent) demonstrating literacy and numeracy skills.		X
Relevant training or certification in the use of machinery or environmental services equipment.		X
Skills		
Ability to work independently with minimal supervision and manage own workload effectively.	X	
Ability to operate machinery and tools safely and in accordance with instructions.	X	
Good communication skills to interact with colleagues, supervisors and members of the public.	X	
Ability to maintain accurate records (e.g. timesheets, defect reports and activity logs).	X	
Customer-focused approach with the ability to deliver services with minimal disruption.		X
Basic vehicle and equipment care skills (e.g. carrying out daily checks and reporting defects).		
Working Conditions		
Dimensions of the role		
The postholder is required to hold a full UK driving licence to enable them to travel between locations and operate vehicles essential to delivering street cleansing operations.		
Working Arrangements		
Somerset Council's Dynamic Working Strategy will be applied to this position.		
Corporate Accountabilities		
Understand, uphold, and promote the aims of the council's equality, diversity, and inclusion policies; health, safety and wellbeing of self and others; and Organisational values in everything you do. Equality and Diversity practice covers both interaction with staff, service users and communities and includes challenging discrimination and promoting equality of opportunity for all.		

Date: